

QUALITY POLICY

The experience gained over many years of working in our industry, and the constant exchange of information with the world of rubber gaskets, has allowed us to keep pace with market demands, which are increasingly focused on product and service quality.

Expertise and experience are combined with the enthusiasm and great flexibility of a dynamic organization focused on the development of new operational methodologies and management techniques.

Our team has never neglected the excellent and ongoing relationships with the most select and reliable suppliers of top-quality products, developing exclusive products and processes that have solved specific challenges of every kind.

At CENTRO STAMPI S.r.l., everyone involved in activities that influence the quality of the products or services provided must be aware that:

Quality is competitiveness

therefore, it guarantees the continuity of the organization and of all our work.

The quality of our products and services is fundamental to the success of CENTRO STAMPI S.r.l. and is the key to achieving our company's primary goal:

customer satisfaction

The staff of CENTRO STAMPI S.r.l. are called upon to contribute to this goal, each according to their skills, committing to researching, proposing, and implementing solutions and resources for the continuous and effective improvement of company quality.

The strategic objective of CENTRO STAMPI S.r.l. is to develop an organization and work environment that fosters efficiency, since only efficient companies can grow and maintain success over time.

Therefore, we aim to:

- 1. partner with our customers, fully satisfying their expectations regarding products and services;*
- 2. establish a climate of trust with our suppliers and cultivate mutual understanding to establish and consolidate long-term, mutually satisfying collaborative relationships;*
- 3. create a work environment that allows employees to contribute with satisfaction to the achievement of company objectives and to successfully develop their professional skills;*
- 4. Continuously improve company profitability through effective cost control and efficient work procedures;*
- 5. Ensure compliance with laws and contractual, quality, safety, and environmental requirements;*
- 6. Continuously improve the Quality Management System and its integration into company business processes, ensuring it remains the organizational tool for ensuring product/service compliance with contractual and other mandatory requirements and achieving full customer satisfaction.*

Viadanica, 11/10/2021 The Management